



You have requested the assistance of a Larry The Computer Guy technician to provide you with technical support through a remote connection to your computer. You understand and agree that by requesting such assistance, you will be providing the Larry The Computer Guy technician access to and control of your computer as reasonably required to perform the requested work.

The use of this remote session is in accordance with the following disclaimer. By accepting remote session from us, you accept full responsibility for any changes to the contents or system settings of your computer. We accept no liability whatsoever for linking and, or viewing any desktop content therein, or for your computer system's performance.

- Be sure to close any confidential files that you may have been working on, before allowing remote access to your computer.
- Larry The Computer Guy recommends that you remain seated at your desktop throughout the entire remote session.
- To avoid any loss or inconvenience, please ensure that you possess a full backup of all data on your computer systems and, or network file server before you allow our Technician access to your computer systems.
- You acknowledge that there is no guarantee of security or privacy on the internet, and Larry The Computer Guy offers no guarantee and provides no warranty (express or implied) that it will be secure or private, when you allow our Larry The Computer Guy Technician to connect to your computer.
- You agree to comply with all reasonable directions of Larry The Computer Guy technicians.
- You acknowledge and agree that the remote session may be cut short, delayed, rescheduled and, or terminated as a result of matters outside of our reasonable control.

Although Larry The Computer Guy technicians will do its best to perform the requested work, to the maximum extent permitted by law, Larry The Computer Guy's liability shall be limited to the total value of this remote session. Larry The Computer Guy does not warrant that the technical support will meet your needs or requirements, is fit for your purposes, or will be error free.

The remote session is provided at your sole risk and Larry The Computer Guy will not be liable to you for any loss, costs, expenses or damages incurred by you, including but not limited to any direct, indirect, incidental, consequential, or special damages.

By connecting you agree to be bound by the above terms and conditions. If you DO NOT AGREE do not allow us to connect.